

# PREMIUM MEMBERSHIP TERMS & CONDITIONS



# Terms and Conditions for OTTO Holiday Club's Premium Membership

Effective Date: December 2024

### 1. Introduction

By subscribing to OTTO Holiday Club Premium Membership, you agree to the following Terms and Conditions. Please read them carefully before subscribing.

## 2. Membership Eligibility

- Premium Membership is available to individuals aged 18 or older.
- Premium members must reside in the UK
- Subscriptions are non-transferable and intended for personal use only.

### 3. Subscription Fee and Duration

- The annual membership fee is £29.
- The membership is valid for 12 months from the subscription date and will not automatically renew.

### 4. Benefits

- Premium members gain access to:
  - O Travel hacks, money-saving tips, and holiday alerts sent straight to your inbox
  - Exclusive deals and offers tailored to school holiday travel
  - Regular newsletters with destination guides and product reviews
  - O Coming soon: eBooks and a directory of approved school holiday providers!
- Benefits are subject to availability and may vary by location or season.

### 5. Cancellation and Refunds

- You may cancel your membership within 7 days of purchase for a full refund, provided no benefits have been used.
- Cancellations after the 7-day period will not be eligible for refunds.

### 6. Limitations

- Discounts and offers cannot be combined with other promotions or transferred to non-members.
- OTTO Holiday Club reserves the right to modify or withdraw benefits without prior notice.

# 7. Member Responsibilities

- Members must provide accurate information when signing up and promptly update any changes.
- Use of membership benefits must comply with OTTO's guidelines and policies.

### 8. Termination of Membership

- OTTO Holiday Club reserves the right to terminate memberships in cases of misuse, fraudulent activity, or violations of these Terms and Conditions.
- Terminated memberships will not be refunded.

### 9. Data Protection

• By subscribing, you agree to OTTO's privacy policy regarding the use and storage of your personal information.

### 10. Changes to Terms and Conditions

• OTTO Holiday Club reserves the right to update these Terms and Conditions at any time. Subscribers will be notified of significant changes.

# 11. Contact Information

• For questions, concerns regarding your membership or to cancel, contact wishyouwerehere@ottoholidayclub.co.uk

By subscribing to OTTO Premium Membership, you acknowledge that you have read, understood, and agree to these Terms and Conditions.